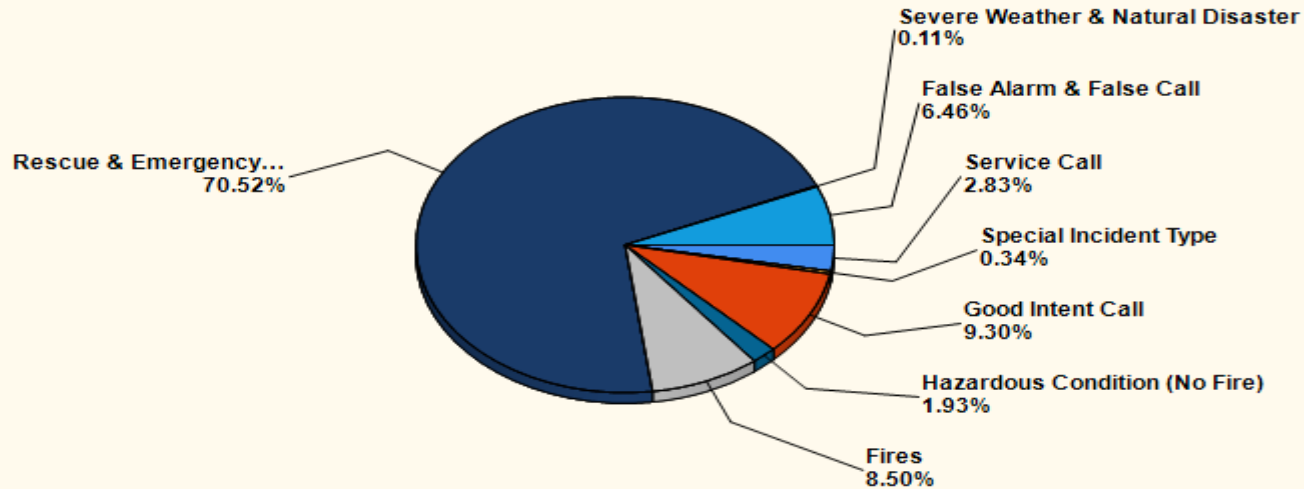


# 2019 Call Volume



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	75	8.50%
Rescue & Emergency Medical Service	622	70.52%
Hazardous Condition (No Fire)	17	1.93%
Service Call	25	2.83%
Good Intent Call	82	9.30%
False Alarm & False Call	57	6.46%
Severe Weather & Natural Disaster	1	0.11%
Special Incident Type	3	0.34%
<b>TOTAL</b>	<b>882</b>	<b>100.00%</b>

# Annual Call Comparison

	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010
January	49	72	62	59	54	43	60	48	53	56
February	59	61	32	48	44	67	44	63	34	46
March	71	77	67	52	62	63	52	50	59	52
April	82	63	52	75	61	67	62	48	61	57
May	77	111	93	74	93	81	88	71	71	85
June	84	93	91	76	86	73	79	71	70	61
July	117	131	124	138	135	124	118	120	91	106
August	113	118	117	129	142	86	113	120	107	87
September	67	70	90	65	82	70	79	90	76	49
October	57	76	87	58	63	60	63	69	61	64
November	62	64	65	56	54	59	62	47	82	49
December	44	48	58	55	45	50	52	56	50	56
Total	882	984	938	885	921	843	872	853	815	768

# 2019 Average Turnout Time

Goal: 2 minutes

APPARATUS	TURNOUT TIME (min)
B71	3:49
B72	13:50
B74	16:04
B75	9:43
B79	7:27
BC7	1:56
E71	2:37
E72	7:44
E73	22:58
E74	12:35
E75	14:39
L71	2:36
M71	13:01
R71	1:46
SP71	17:42
T71	6:24
T73	14:55
T74	15:27
T75	12:20

# 2019 Effective Work Force

<b>INCIDENT TYPE</b>	<b>AVG. # PERSONNEL</b>
111 - Building fire	8
118 - Trash or rubbish fire, contained	3
130 - Mobile property (vehicle) fire, other	7
321 - EMS call, excluding vehicle accident with injury	2
322 - Motor vehicle accident with injuries	4
324 - Motor vehicle accident with no injuries.	3
440 - Electrical wiring/equipment problem, other	2
561 - Unauthorized burning	2
611 - Dispatched & cancelled en route	2
631 - Authorized controlled burning	3
743 - Smoke detector activation, no fire - unintentional	2
745 - Alarm system activation, no fire - unintentional	3

# Fire Loss vs. Pre-fire Values

<b>INCIDENT #</b>	<b>PRE-INCIDENT VALUE</b>	<b>LOSSES</b>	<b>SAVED</b>
2019-8	\$300,000.00	\$2,000.00	\$298,000.00
2019-36	\$1,176,413.00	\$201,000.00	\$975,413.00
2019-37	\$705,375.00	\$0.00	\$705,375.00
2019-64	\$75,000.00	\$75,000.00	\$0.00
2019-272	\$383,487.00	\$383,487.00	\$0.00
2019-336	\$200.00	\$0.00	\$200.00
2019-341	\$550,571.00	\$1,000.00	\$549,571.00
2019-455	\$628,771.00	\$20.00	\$628,751.00
2019-510	\$334,764.00	\$1,000.00	\$333,764.00
2019-547	\$1,222,818.00	\$2,000.00	\$1,220,818.00
2019-663	\$79,865.00	\$12,556.00	\$67,309.00
2019-664	\$928,037.00	\$300.00	\$927,737.00
2019-741	\$99,098.00	\$0.00	\$99,098.00
2019-745	\$1,000.00	\$1,000.00	\$0.00
2019-790	\$300,000.00	\$21,000.00	\$279,000.00
<b>Totals:</b>	<b>\$6,785,399.00</b>	<b>\$700,363.00</b>	<b>\$6,085,036.00</b>



# 2020 Organizational Goals

1. Training
2. Community Relations
3. Staff Retention
4. Future Funding
5. Measurable Goals:
  - a. Turnout Time – 2 minutes
  - b. Effective Work Force for Critical Tasks (SOG 010)
  - c. Fire Loss (\$) vs. Pre-fire Valuation
  - d. Fiscal responsibility to manage budget
  - e. Maintain clean annual audits