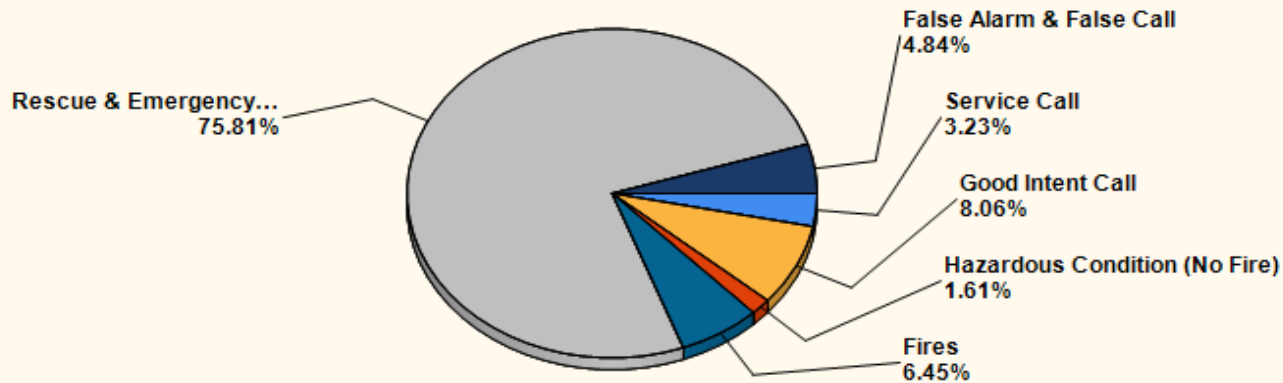


November 2019 Call Volume



Fires	4	6.45%
Rescue & Emergency Medical Service	47	75.81%
Hazardous Condition (No Fire)	1	1.61%
Service Call	2	3.23%
Good Intent Call	5	8.06%
False Alarm & False Call	3	4.84%
TOTAL	62	100.00%

Annual Call Comparison

	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010
January	47	72	62	59	54	43	60	48	53	56
February	58	61	32	48	44	67	44	63	34	46
March	69	77	67	52	62	63	52	50	59	52
April	82	63	52	75	61	67	62	48	61	57
May	77	111	93	74	93	81	88	71	71	85
June	84	93	91	76	86	73	79	71	70	61
July	117	131	124	138	135	124	118	120	91	106
August	111	118	117	129	142	86	113	120	107	87
September	66	70	90	65	82	70	79	90	76	49
October	56	76	87	58	63	60	63	69	61	64
November	62	64	65	56	54	59	62	47	82	49
December		48	58	55	45	50	52	56	50	56
Total	829	984	938	885	921	843	872	853	815	768

October Average Turnout Time

Goal: 2 minutes

APPARATUS	TURNOUT TIME (min) (Dispatch to Enroute)
702	1:31
B71	1:37
BC7	2:34
E71	1:39
L71	2:39
R71	1:33
T75	8:30
AVERAGE TURNOUT TIME:	2:52

Effective Work Force

INCIDENT TYPE	AVG. # PERSONNEL
111 - Building fire	7
118 - Trash or rubbish fire, contained	3
130 - Mobile property (vehicle) fire, other	5
321 - EMS call, excluding vehicle accident with injury	2
322 - Motor vehicle accident with injuries	4
324 - Motor vehicle accident with no injuries.	3
440 - Electrical wiring/equipment problem, other	2
561 - Unauthorized burning	2
611 - Dispatched & cancelled en route	2
631 - Authorized controlled burning	3
743 - Smoke detector activation, no fire - unintentional	2
745 - Alarm system activation, no fire - unintentional	3



2020 Organizational Goals

1. Training
2. Community Relations
3. Staff Retention
4. Future Funding
5. Measurable Goals:
 - a. Turnout Time – 2 minutes
 - b. Effective Work Force for Critical Tasks (SOG 010)
 - c. Fire Loss (\$) vs. Pre-fire Valuation
 - d. Fiscal responsibility to manage budget
 - e. Maintain clean annual audits