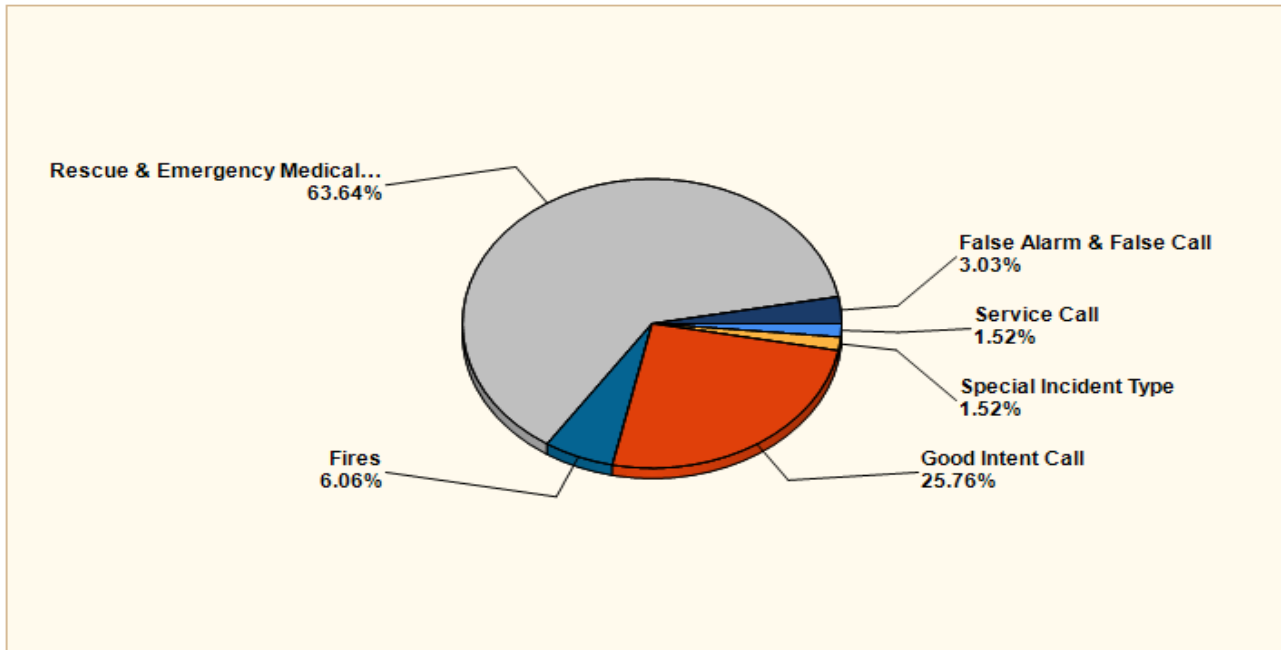




# 2020 Organizational Goals

1. Training: Career & Volunteer/Reserve
2. Community Relations
3. Staff Recruitment & Retention
4. Future Funding: Apparatus & Facilities
5. Measurable Goals:
  - a. Turnout Time – 2 minutes
  - b. Effective Work Force for Critical Tasks (SOG 010)
  - c. Fire Loss (\$) vs. Pre-fire Valuation
  - d. Fiscal responsibility to manage budget
  - e. Maintain clean annual audits

# May 2020 Call Volume



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	4	6.06%
Rescue & Emergency Medical Service	42	63.64%
Service Call	1	1.52%
Good Intent Call	17	25.76%
False Alarm & False Call	2	3.03%
Special Incident Call	1	1.52%
<b>TOTAL</b>	<b>67</b>	<b>100.00%</b>

# Annual Call Comparison

	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010
January	55	47	72	62	59	54	43	60	48	53	56
February	65	58	61	32	48	44	67	44	63	34	46
March	57	69	77	67	52	62	63	52	50	59	52
April	47	82	63	52	75	61	67	62	48	61	57
May	67	77	111	93	74	93	81	88	71	71	85
June		84	93	91	76	86	73	79	71	70	61
July		117	131	124	138	135	124	118	120	91	106
August		111	118	117	129	142	86	113	120	107	87
September		66	70	90	65	82	70	79	90	76	49
October		56	76	87	58	63	60	63	69	61	64
November		62	64	65	56	54	59	62	47	82	49
December		44	48	58	55	45	50	52	56	50	56
Total	291	873	984	938	885	921	843	872	853	815	768

# May EMS Call Breakdown

	Month	YTD
ALS Transports	13	58
BLS Transports	14	84
No Transport	<u>15</u>	<u>94</u>
Total	42	236

# May Turnout/Response Times

Goal: 2 minutes/9 minutes

APPARATUS	TURNOUT TIME (min) (Dispatch to Enroute)	RESPONSE TIME (min) (Dispatch to Arrival)
B-72	2:48	9:40
B-75	21:23	26:90
B-79	5:42	26:38
BC-7	2:22	8:13
E-71	3:50	8:54
R-71	2:02	8:20
E-73	8:26	13:59
L-71	2:29	9:15
T-71	7:37	12:40
<b>Average Times</b>	<b>5:30</b>	<b>6:15 (13:15)</b>

# Effective Work Force

INCIDENT TYPE	AVG. # PERSONNEL
111 - Building fire	4 (11)
142 - Brush or brush-and-grass mixture fire	12 (11)
143 - Grass fire	3 (4)
300 - Rescue, EMS incident, other	2
311 - Medical assist, assist EMS crew	2
321 - EMS call, excluding vehicle accident with injury	2
322 - Motor vehicle accident with injuries	5
561 - Unauthorized burning	2
611 - Dispatched & cancelled en route	2
622 - No incident found on arrival at dispatch address	2
631 - Authorized controlled burning	4
651 - Smoke scare, odor of smoke	3
652 - Steam, vapor, fog or dust thought to be smoke	3
743 - Smoke detector activation, no fire - unintentional	2
746 - Carbon monoxide detector activation, no CO	2
911 - Citizen complaint	2

# Pre-Fire Value vs. Fire Loss

INCIDENT #	PRE-INCIDENT VALUE	LOSSES	SAVED
No Fire Loss for May			