



# 2021 Organizational Goals

1. Adopt & Implement the 2021-2025 Strategic Plan
2. Maintain Safe & Effective Workforce: Career & Reserve
  - Emphasis on Reserve Firefighter Recruitment & Retention
  - Stipend Program Enhancements
  - Add 2 Seasonal Firefighters for 2021
3. Continue to Improve Community Relations
4. Develop & Implement a Plan for Future Funding of Operations, Apparatus Replacement, & Facility Needs
  - Replace Chassis on 2<sup>nd</sup> Type 6 Apparatus
  - Maintenance & Operations Levy Renewal
5. Measurable Performance Goals

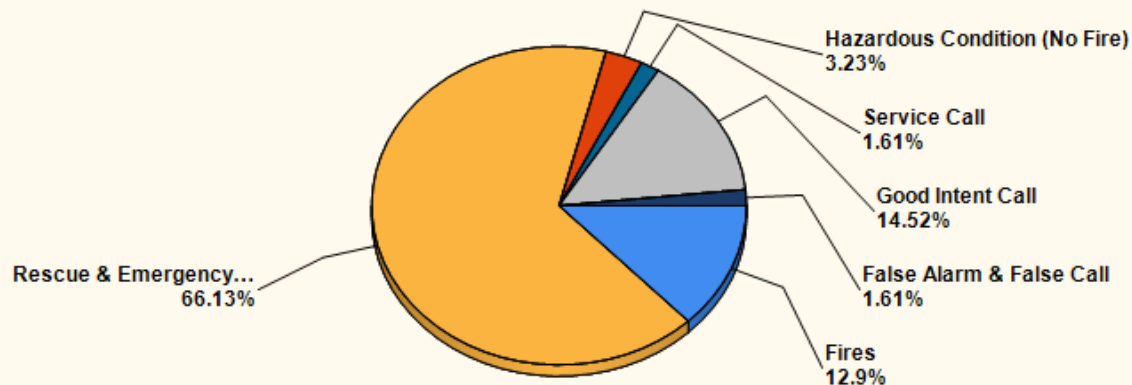


# 2021 Organizational Goals

## Measurable Performance Goals:

- Turnout/Response Times – 2 minutes/9 minutes
- Effective Work Force for Critical Tasks (SOG 010)
- Fire Loss (\$) vs. Pre-fire Valuation
- Fiscal responsibility to manage budget
- Maintain clean annual audits

# March 2021 Call Volume



Fires	8	12.9%
Rescue & Emergency Medical Service	41	66.13%
Hazardous Condition (No Fire)	2	3.23%
Service Call	1	1.61%
Good Intent Call	9	14.52%
False Alarm & False Call	1	1.61%
TOTAL	62	100.00%

# Annual Call Comparison

	2021	2020	2019	2018	2017	2016	2015	2014	2013	2012	2011	2010
January	63	55	47	72	62	59	54	43	60	48	53	56
February	51	65	58	61	32	48	44	67	44	63	34	46
March	62	57	69	77	67	52	62	63	52	50	59	52
April		47	82	63	52	75	61	67	62	48	61	57
May		68	77	111	93	74	93	81	88	71	71	85
June		89	84	93	91	76	86	73	79	71	70	61
July		130	117	131	124	138	135	124	118	120	91	106
August		117	111	118	117	129	142	86	113	120	107	87
September		106	66	70	90	65	82	70	79	90	76	49
October		78	56	76	87	58	63	60	63	69	61	64
November		50	62	64	65	56	54	59	62	47	82	49
December		67	44	48	58	55	45	50	52	56	50	56
Total	176	929	873	984	938	885	921	843	872	853	815	768
%+/-		+ 6.4	- 11.3	+ 4.9	+ 6.0	- 3.9	+ 9.3	- 3.3	+ 2.2	+ 4.7	+ 6.1	

# March 2021

## EMS Call Breakdown

	Month	YTD	%
ALS Transports	12	26	22.6
BLS Transports	15	36	31.3
No Transport	<u>12</u>	<u>53</u>	46.1
Total	39	115	

# March 2021 Activity

- Continued Community Drive-thru Vaccination Clinics (3/20 & 3/25)
- 21-137, Brush Fire (vehicle loss), South Lakeshore Road
- 21-155, Structure Fire, S. East Center St.
- 21-156, Aircraft Standby, Chelan Airport
- 21-160, Brush Fire, Little Butte Ranch Rd.



# March 2021 Turnout/Response Times

## Goal: 2 minutes/9 minutes

APPARATUS	TURNOUT TIME (min) (Dispatch to Enroute)	RESPONSE TIME (min) (Dispatch to Arrival)
B-71	15:53	24:13
BC-7	4:17	9:62
E-71	2:25	6:94
R-71	1:51	7:94
B-74H	35:09	51:15
B-75	41:50	51:47
E-73	34:16	1:11:38
E-79	12:42	18:63
T-71	14:57	48:26
T-74	11:53	34:39
T-75	11:39	26:85
<b>Average Times</b>	<b>18:39</b>	<b>35:30</b>

# March 2021 Effective Work Force

INCIDENT TYPE	AVG. # PERSONNEL
111 – Building fire	13 (12)
118 – Trash or rubbish fire, contained	5
131 – Passenger vehicle fire	6
141 – Forest, woods or wildland fire	2
142 – Brush or brush-grass mixture fire	10
321 - EMS call, excluding vehicle accident with injury	2
324 – Motor vehicle accident without injuries	4
441 – Heat from short circuit (wiring), defective/worn	8
462 – Aircraft standby	6
561 – Unauthorized burning	1
600 – Good intent call, other	5
611 - Dispatched & cancelled en route	2
631 - Authorized controlled burning	2
651 – Smoke scare, odor of smoke	4
735 – Alarm system sounded due to malfunction	2



# March 2021

## Pre-Fire Value vs. Fire Loss

INCIDENT #	PRE-INCIDENT VALUE	LOSSES	SAVED
2021-137	\$43,000.00	\$43,000.00	\$0.00
2021-155	\$61,496.00	\$61,496.00	\$0.00
		\$104,496.00	
<b>Annual Tax Revenue Lost</b>		<b>\$83.60</b>	