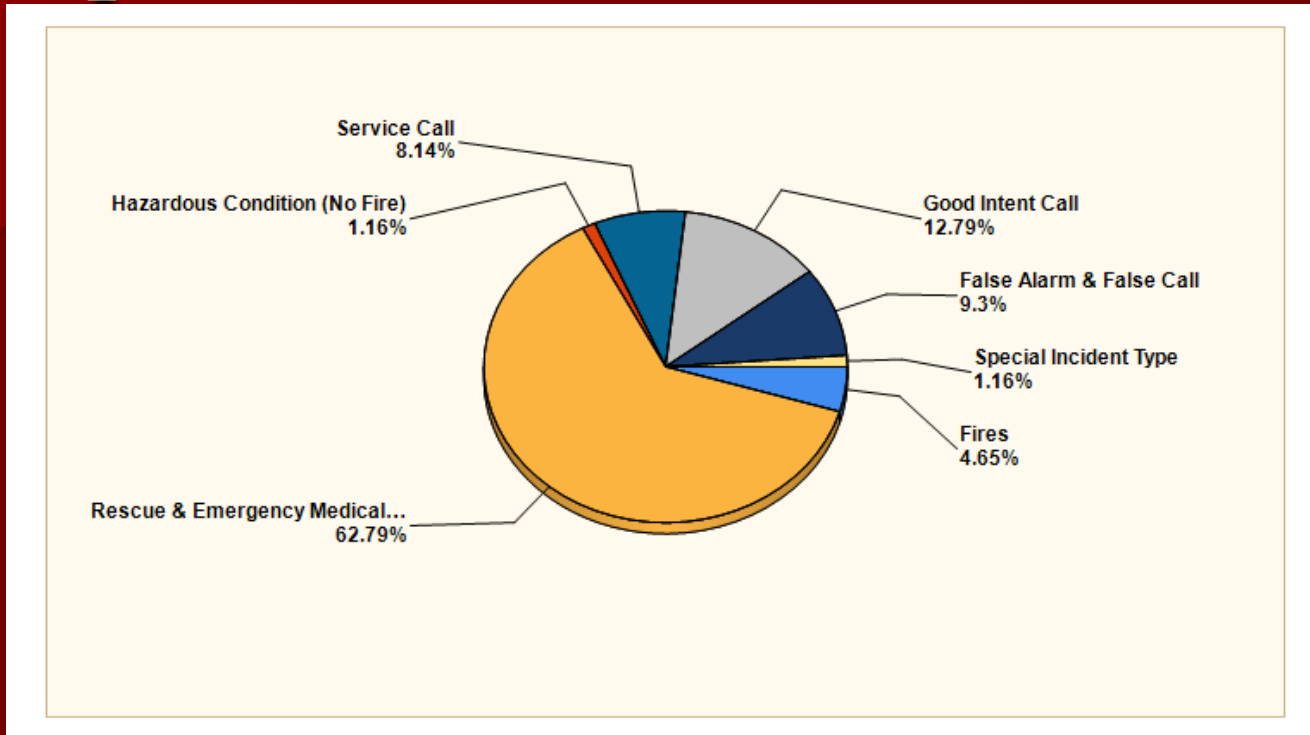


# September 2021 Call Volume



|                                    |           |                |
|------------------------------------|-----------|----------------|
| Fires                              | 4         | 4.65%          |
| Rescue & Emergency Medical Service | 54        | 62.79%         |
| Hazardous Condition (No Fire)      | 1         | 1.16%          |
| Service Call                       | 7         | 8.14%          |
| Good Intent Call                   | 11        | 12.79%         |
| False Alarm & False Call           | 8         | 9.30%          |
| Special Incident Type              | 1         | 1.16%          |
| <b>TOTAL</b>                       | <b>86</b> | <b>100.00%</b> |

# Annual Call Comparison

|           | 2021 | 2020  | 2019   | 2018  | 2017  | 2016  | 2015  | 2014  | 2013  | 2012  | 2011  | 2010 |
|-----------|------|-------|--------|-------|-------|-------|-------|-------|-------|-------|-------|------|
| January   | 63   | 55    | 47     | 72    | 62    | 59    | 54    | 43    | 60    | 48    | 53    | 56   |
| February  | 51   | 65    | 58     | 61    | 32    | 48    | 44    | 67    | 44    | 63    | 34    | 46   |
| March     | 62   | 57    | 69     | 77    | 67    | 52    | 62    | 63    | 52    | 50    | 59    | 52   |
| April     | 87   | 47    | 82     | 63    | 52    | 75    | 61    | 67    | 62    | 48    | 61    | 57   |
| May       | 78   | 68    | 77     | 111   | 93    | 74    | 93    | 81    | 88    | 71    | 71    | 85   |
| June      | 106  | 89    | 84     | 93    | 91    | 76    | 86    | 73    | 79    | 71    | 70    | 61   |
| July      | 145  | 130   | 117    | 131   | 124   | 138   | 135   | 124   | 118   | 120   | 91    | 106  |
| August    | 117  | 117   | 111    | 118   | 117   | 129   | 142   | 86    | 113   | 120   | 107   | 87   |
| September | 86   | 106   | 66     | 70    | 90    | 65    | 82    | 70    | 79    | 90    | 76    | 49   |
| October   |      | 78    | 56     | 76    | 87    | 58    | 63    | 60    | 63    | 69    | 61    | 64   |
| November  |      | 50    | 62     | 64    | 65    | 56    | 54    | 59    | 62    | 47    | 82    | 49   |
| December  |      | 67    | 44     | 48    | 58    | 55    | 45    | 50    | 52    | 56    | 50    | 56   |
|           |      |       |        |       |       |       |       |       |       |       |       |      |
| Total     | 795  | 929   | 873    | 984   | 938   | 885   | 921   | 843   | 872   | 853   | 815   | 768  |
| %+/-      |      | + 6.4 | - 11.3 | + 4.9 | + 6.0 | - 3.9 | + 9.3 | - 3.3 | + 2.2 | + 4.7 | + 6.1 |      |

# September 2021 EMS Call Breakdown

|                | Month     | YTD        | %    |
|----------------|-----------|------------|------|
| ALS Transports | 19        | 133        | 25.0 |
| BLS Transports | 21        | 176        | 33.2 |
| No Transport   | <u>14</u> | <u>221</u> | 41.8 |
| Total          | 54        | 530        |      |

# September 2021 Activity

- 9/11, 2021-762 Building Fire, 203 E. Highland Ave
- 9/15, 2021-772 Brush Fire, Burnett Ranch Road
- 9/29, 2021-811 Brush Fire, Chelan Hills, Orondo

# September 2021 Turnout/Response Times

Goal: 2 minutes/9 minutes (NFPA 1720)

| APPARATUS            | TURNOUT TIME (min)<br>(Dispatch to Enroute) | RESPONSE TIME (min)<br>(Dispatch to Arrival) |
|----------------------|---|--|
| B-71                 | 1:20  | 5:30   |
| B-75                 | 31:26                                       | 47:55  |
| B-73H                | 17:56                                       | 0:00   |
| B-74H                | 10:14                                       | 48:43  |
| BC-71                | 2:46  | 11:43  |
| E-71                 | 2:20  | 6:30   |
| R-71                 | 1:52  | 7:31   |
| E-79                 | 2:58  | 4:10   |
| M-71                 | 4:59  | 14:58  |
| T-71                 | 23:19                                       | 39:35  |
| T-75                 | 14:05                                       | 24:30  |
| <b>Average Times</b> | <b>8:53</b>                                 | <b>33:18</b>                                 |

# September 2021 Effective Work Force

| INCIDENT TYPE  | AVG. #<br>PERSONNEL |
|--|---------------------|
| 111 – Building Fire                                      | 7 (11)              |
| 142 – Brush or brush-grass mixture fire                  | 6 (11)              |
| 143 – Grass fire   | 14 (11)             |
| 320 – Emergency medical service, other                   | 2                   |
| 321 – EMS call, excluding vehicle accident with injury   | 2                   |
| 322 – Motor vehicle accident with injuries               | 4                   |
| 324 – Motor vehicle accident with no injuries            | 3                   |
| 413 – Oil or other combustible liquid spill              | 2                   |
| 553 – Public service                                     | 3                   |
| 561 – Unauthorized Burning                               | 7                   |
| 611 – Dispatched and cancelled enroute                   | 2                   |
| 622 – No incident found on arrival at dispatch address   | 2                   |
| 651 – Smoke scare, odor of smoke                         | 2                   |
| 733 – Smoke detector activation due to malfunction       | 2                   |
| 740 – Unintentional transmission of alarm                | 2                   |
| 743 – Smoke detector activation, no fire - unintentional | 3                   |
| 745 – Alarm system activation, no fire - unintentional   | 4                   |

# September 2021

## Pre-Fire Value vs. Fire Loss

| INCIDENT #                     | PRE-INCIDENT VALUE | LOSSES        | SAVED        |
|--------------------------------|--------------------|---------------|--------------|
| 2021-653                       | \$453,000.00       | \$1,000.00    | \$452,000.00 |
|                                |                    |               |              |
|                                |                    |               |              |
| <b>Annual Tax Revenue Lost</b> |                    | <b>\$0.80</b> |              |