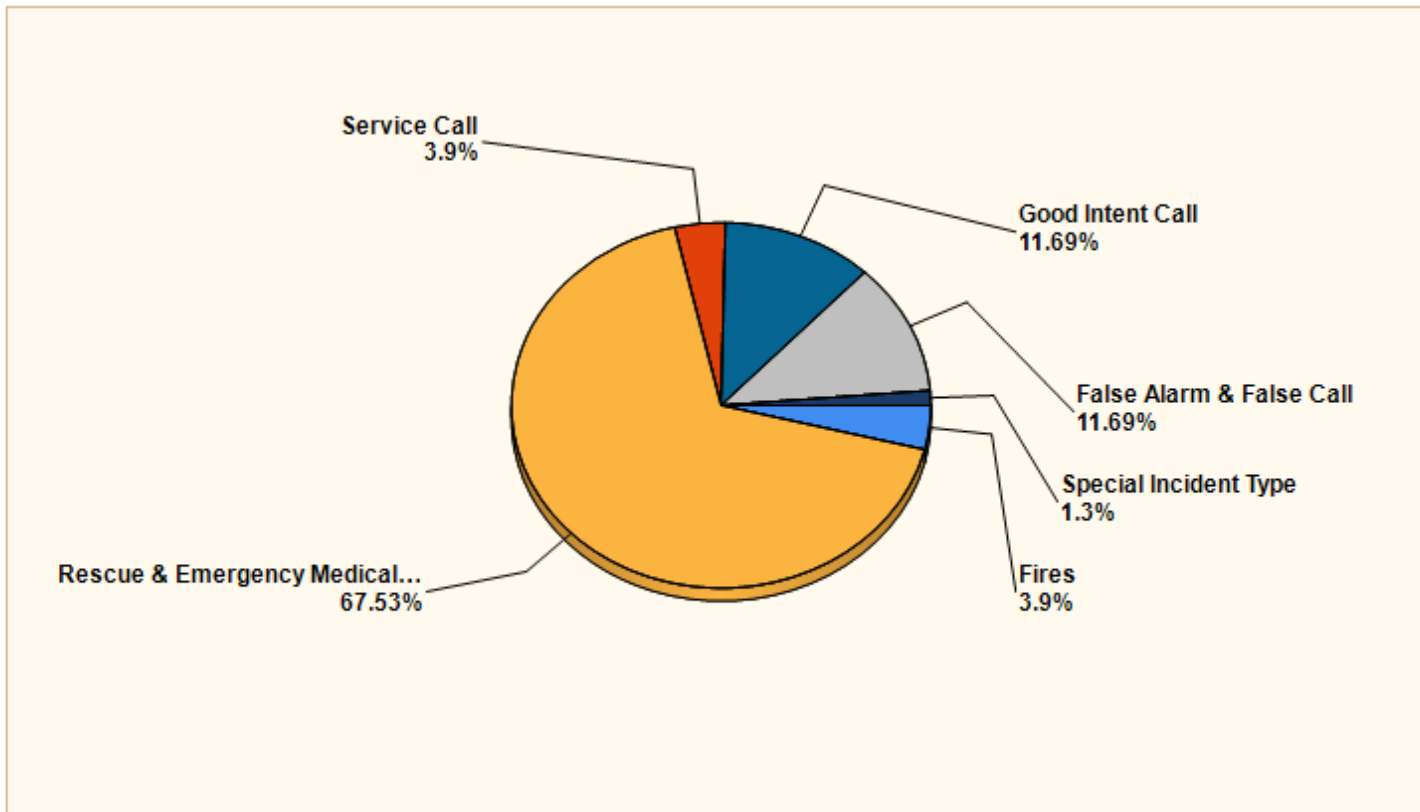




March 2024 Call Volume



MAJOR INCIDENT TYPE	# INCIDENTS	% of TOTAL
Fires	3	3.9%
Rescue & Emergency Medical Service	52	67.53%
Service Call	3	3.9%
Good Intent Call	9	11.69%
False Alarm & False Call	9	11.69%
Special Incident Type	1	1.3%
TOTAL	77	100%

Annual Call Comparison

	2024	2023	2022	2021	2020	2019	2018	2017	2016	2015	2014
January	92	64	68	63	55	47	72	62	59	54	43
February	73	76	51	51	65	58	61	32	48	44	67
March	77	77	49	62	57	69	76	67	52	62	63
April		93	83	87	47	82	63	52	75	61	67
May		113	84	78	68	77	111	93	74	93	81
June		119	94	106	89	84	93	91	76	86	73
July		133	148	145	130	117	131	124	138	135	124
August		125	125	117	117	111	118	117	129	142	86
September		92	86	86	106	66	70	90	65	82	70
October		97	105	67	78	56	76	87	58	63	60
November		92	103	74	50	62	64	65	56	54	59
December		75	83	86	67	44	48	58	55	45	50
Total		1137	1081	1023	929	873	984	938	885	921	843
%+/-		+ 5.2	+ 5.7	+ 10.1	+ 6.4	- 11.3	+ 4.9	+ 6.0	- 3.9	+ 9.3	- 3.3

Busiest

2nd Busiest

March 2024 EMS Call Breakdown

	Month	YTD	Month %
ALS Transports	15	42	29
BLS Transports	19	73	37
No Transport	17	<u>39</u>	<u>33</u>
Total	51	103	

March 2024 Activity

- 03/08/24 – CPR on Roof Chelan Falls
- 03/24/24 – 3rd Alarm Commercial Fire Apple Cup
- 03/31/24 – Fatality MVA SR150 & Shop Rd.

March 2024 Average Turnout Times

Goal: 2 minutes/9 minutes (NFPA 1720)

APPARATUS	TURNOUT TIME (min) (Dispatch to Enroute)
BC71	2:21
CH71	3:16
CH72	6:54
E71	5:01
L71	3:49
R71	2:03
AVERAGE TURNOUT TIME:	3:54

STAFFED APPARATUS

March 2024 Average Response Times

Goal: 2 minutes/9 minutes (NFPA 1720)

APPARATUS	AVERAGE RESPONSE TIME, minutes (Dispatch to Arrived)
BC71	6.01
CH71	8.73
CH72	19.65
E71	10.73
L71	6.09
R71	6.02

STAFFED APPARATUS

March 2024 Effective Work Force

INCIDENT TYPE	AVG. # PERSONNEL
111 - Building fire	12
151 - Outside rubbish, trash or waste fire	2
160 - Special outside fire, other	2
311 - Medical assist, assist EMS crew	2
321 - EMS call, excluding vehicle accident with injury	2
324 - Motor vehicle accident with no injuries.	3
553 - Public service	2
554 - Assist invalid	2
600 - Good intent call, other	4
611 - Dispatched & cancelled en route	2
622 - No incident found on arrival at dispatch address	3
651 - Smoke scare, odor of smoke	5
700 - False alarm or false call, other	4
714 - Central station, malicious false alarm	4
733 - Smoke detector activation due to malfunction	5
743 - Smoke detector activation, no fire - unintentional	3
745 - Alarm system activation, no fire - unintentional	4
911 - Citizen complaint	2

March 2024

Pre-Fire Value vs. Fire Loss

INCIDENT #	PRE-INCIDENT VALUE	LOSSES	SAVED
Annual Tax Revenue Lost	0		